

Networking Fundamentals Course Outline & Text Materials

By: Richard M. Roberts
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Networking Fundamentals teaches the basic concepts and terminology of networking and is designed to prepare students for the CompTIA Network+ Certification Exam. The text covers media types and standards and how data is encoded and transmitted. Students are also introduced to the terminology and basic concepts of each network operating system. The Open Systems Interconnection (OSI) model is introduced in the first chapter, revisited throughout the textbook, and then examined in detail in Chapter 17, A Closer Look at the OSI Model. A complete chapter is dedicated to TCP/IP and another to subnetting. While this edition was copyrighted in 2005, it remains a solid book for coverage of Networking Fundamentals. When Server 7 is published and marketed by Microsoft, there will be updates available on rmroberts.com until the re-write of the Networking Fundamentals text.

This outline is provided as a basic outline. You may download the outline in PDF format or Word format and adjust it to your needs. Just add days, dates, times and you're in business.

Course Outline (Textbook) Basics Include:

Chapter 1 Definition of a Network

- Definition of a Network
 - Advantages of Networking
 - Disadvantages of Networking
- Network Classifications – LAN, MAN, and WAN
- Network Topologies
 - Bus Topology
 - Star Topology
 - Ring Topology
 - Mesh Topology
 - Wireless Topology
 - Hybrid Topology
- Basic Administration Network Models
 - Client/Server Network
 - Peer-to-Peer Network
- Network Operating Systems (NOS)

Network Communications
 How Data is Packaged
 Network Connectivity

Protocols
 NetBIOS
 NetBEUI
 TCP/IP
 FIR
 IPX/SEX
 ATM

Network Media and Devices
 Media
 Network Interface Card
 Repeater
 Hub
 Gateway
 Bridge
 Router

Standards and Organizations
 IEEE
 ISO
 W3C
 CERN
 UL
 EIA
 TIA
 ANSI

Laboratory Activity – Identifying a Workstation's IP Configuration Settings

Chapter 2 Network Media – Copper Core Cable

Network Media

Analog and Digital Signals
 Frequency
 Attenuation
 Interference
 Latency

Data Transmission

- Bandwidth

- Baseband

- Broadband

- Simplex, Full-Duplex, and Half-Duplex Communication

Electronic Terms

- Direct Current and Alternating Current

- Resistance and Impedance

- Reflected Loss

- Crosstalk

Copper Core Cables

- Coaxial Cable

- Twisted Pair

IEEE 802.3 and 802.5 Standards

- IEEE 802.3

- IEEE 802.5

ARCnet Standard

Wiring Faults

- Short

- Open

- Ground

- Reversed, Crossed and Split Pairs

Laboratory Activity – Making a Straight-Through Patch Cable

Chapter 3 Fiber-Optic Cable

Characteristics of Fiber-Optic Cable

- Security

- Immunity to Electromagnetic Interference

- Weight and Size

- Safety

- Bandwidth

- Corrosion and Water Resistance

- Greater Distances

The Nature of Light

Fiber-Optic Cable Construction

Fiber-Optic Cable Transmission Characteristics

- Attenuation

IEEE 802.3 Standards

Fiber Distributed Data Interface (FDDI)

Fiber-Optic Cable Connectors

Fiber-Optic Cable Installation and Troubleshooting

Installing Connectors

Making a Fusion Shape

Using Fiber-Optic Cable Meters

Laboratory Activity – Fiber-Optic Connector Identification

Chapter 4 Wireless Technology

Electromagnetic Waves

Radio and Microwave Transmission

Infrared Transmission

Radio Interference

Antenna Styles

Omni

Dipol

Yagi

Flat Panel

Parabolic

Radio Wave Transmission Techniques and Networking

Radio Waved-Based Transmission Techniques

Radio Wave-Based Networking

The IEEE 802.11 Standard

IEEE 802.11 Access Method

New IEEE Wireless Standards

Bluetooth

Cellular Technology

Microwave Transmission and Networking

Infrared Transmission and Networking

Advantages and Disadvantages of Wireless Technology

Wireless Security

802.1X Authentication

802.1X Encryption

Wi-Fi Protected Access

Laboratory Activity – Installing an Infrastructure Mode Wireless Network

Chapter 5 Digital encoding and Data Transmission

Digital Encoding and Transmission

Data Packaging and Transmission

Parity Checks

Cyclic Redundancy Check (CRC)

Segmentation and encapsulation

Connection-Oriented and Connectionless Communication
Circuit Switching/Packet Switching

Data Codes

ASCII

BCD

EBCDIC

Unicode

HTML

Protocol Frame Structures

UDP Frame Structure

Ethernet Frame Structure

Data Encoding, Transmission, and the OSI Model

Application Layer

Presentation Layer

Session Layer

Transport Layer

Data Link Layer

Physical Layer

Laboratory Activity – Ethereal Protocol Analyzer

Chapter 6 Network Operating Systems and Network Communications

Common Network Operating System Traits

Network Operating Systems and Hardware Protocols

Ethernet

AppleTalk

Token Ring

Token Bus

ARCnet

Network Operating Systems and Networking Protocols

NetBIOS

NetBEUI

IPX/SPX

TCP/IP

Laboratory Activity – Installing Client Service for Netware

Chapter 7 Microsoft Network Operating Systems

A Brief History of Microsoft Network Operating Systems

Common Window Server Administrative Components

User Account

Group Account

- Security Policy
- Network Share
- Disk Management
- Administrative Tools
- Window NT
 - Window NT Network Administrative Models
 - The Domain Model
 - Windows NT Administration
- Windows 2000 Server and Windows Server 2003
 - Active Directory
 - Windows 2000/2003 Administration
 - Major Differences in Windows Server 2003
- POSIX
- Interoperability
 - Gateways and Services
 - Microsoft Operating System Client Configuration
- Laboratory Activity – Adding Users to Windows Server 2003*

Chapter 8 Novell Network Operating Systems

- A Brief History of NetWare
- Novel Kernel and NetWare Loadable Modules (NLM)
- NetWare Process
- NetWare Console
 - Console Commands
 - Servetop
 - ConsoleOne
 - Monitor
- NetWare File Systems
- eDirectory
 - eDirectory Organization
 - eDirectory Tree Structure
- NetWare Security
- NetWare 6 Administration
- NetWare Connectivity and Interoperability
 - Novel Client
 - Native File Access Pack (NFAP)
 - Web-Based Access
- Laboratory Activity – Installing the Novell Client*

Chapter 9 UNIX/Linux Operating Systems

UNIX

Linux

Linux Advantages

Linux Disadvantages

Copyright and Copyleft

UNIX/Linux Basics

LILO and GRUB

Shells

Commands

File Systems

File Structure

Common Files and Directories

File and Directory Security

Network Authentication

File and Print Sharing

Remote Access Features

X Window System

Interoperability

Samba

Windows and NFS

MAX OS X Server

Laboratory Activity – Adding a New User in SuSE Linux

Chapter 10 Introduction to the Server

Server Types and Services

Thin Servers

Thin Client Servers

Server Classification by Number of CPUs

Major Server Components

Case

Hot-Swap Components

Power Supply

Motherboard

BIOS

Central Processing Unit (CPU)

Small Computer Systems Interface (SCSI)

System Resources

Interrupt Request (IRQ)

Direct Memory Access (DMA) Channel

- Input/Output (I/O) Port
- Memory Address Assignment
- RAID Systems
- External Storage Systems
 - Network-Attached Storage (NAS)
 - Storage Area Network (SAN)
- Fibre Channel
 - Fibre Channel Point-to-Point Topology
 - Fibre Channel Arbitrated Loop Topology
 - Fibre Channel Fabric Switched Topology

Laboratory Activity – Using the DiskPart Command Interpreter

Chapter 11 TCP/IP Fundamentals

- IP Addressing
 - Network Class
 - Subnet Mask
 - Reserved IP Addresses
 - Viewing IP Configuration Settings
- Domain Name System (DNS)
 - Internet Corporation for Assigned Names and Numbers (ICANN)
 - Fully Qualified Domain Name (FQDN)
 - DNS Structure and Operation
 - Hosts and Lmhosts Text Files
- The IP, TCP, and UDP Protocols
 - Relationship to the OSI Model
 - Frame Formats
- Assigning IP Addresses
 - Windows Internet Naming Service (WINS)
 - Dynamic Host Configuration Protocol (DHCP)
 - DHCP Lease
 - Automatic Private IP Addressing (APIPA)
 - Bootstrap Protocol (BOOTP)
- TCP/IP Ports and Sockets
- TCP/IP Troubleshooting Utilities
 - Netstat
 - Nbstat
 - Ping
 - Tracert or Traceroute
 - ARP
 - Nslookup

The IPv6 Standard

Loopback Address

IPv6 MAC Address

Laboratory Activity – Configuring a DHCP server

Chapter 12 Subnetting

The Binary Number System

Dotted Decimal Notation

Subnetting

A Closer Look at Subnets

Advantages of Subnetting

Disadvantages of Subnetting

Virtual LAN (VLAN) Preventive Maintenance

Laboratory Activity – Subnet Mask Calculator

Chapter 13 ATM and VoIP

Voice and Audio Signals

Signal Conversion

Latency

Video

Compression

Multimedia Transmission Protocols

X.25

Frame Relay

ATM

VoIP

Laboratory Activity – NetMeeting

Chapter 14 Web Servers and Services

Internet, Intranet, and Extranet

Internet

Intranet

Extranet

Domain Name and URL Resolution

Web Servers

Apache HTTP Server

Internet Information Service (IIS)

Web Browsers

Web Site Communications

Extensible Markup Language (XML)

SOAP

FrontPage Extensions

File Transfer Protocol (FTP)

Anonymous FTP

E-mail

SMTP

Post Office Protocol (POP)

Internet Message Access Protocol (IMAP)

HTTP E-Mail

Multipurpose Internet Mail Extensions (MIME)

E-mail Address Format

E-Mail Structure

Mail Filter

Mail Gateway

Laboratory Activity – Installing Internet Information Services (IIS)

Chapter 15 Remote Access and Long Distance Communications

Introduction to Telecommunications Systems

Remote Connection Technologies and Media

Public Switched Telephone Network (PSTN)

ISDN

Cable Internet Service

Satellite

T-Carrier

FDDI

SONET

X.25

Frame Relay

Dial-Up Networking

Dial-In Only

Dial-Out Only

Full-Service

Remote Desktop Protocol

Remote Access Protocols

Virtual Private Networks (VPN)

Laboratory Activity – Routing and Remote Access Service (RRAS)

Chapter 16 Network Security

- Hackers, Crackers, and Intruders

- Common Network Security Breaches

 - Unprotected Network Shares

 - Social Engineering

 - Open Ports

 - Zero Configuration (Zeroconf)

 - Denial of Service (DoS)

 - Man in the Middle (MITM)

 - Spoofing

 - Trojan Horse

 - E-mail Attachments

 - Macro Virus

 - Worm

 - Phishing

 - Administrator Laziness

- Security Methods and Protocols

 - Encryption

 - Secure Sockets Layer (SSL)

 - Secure HTTP

 - IP Security (IPSec)

 - SSH

 - SCP

- Wireless Security

 - Wireless Access Point Authentication

 - Media Access Control (MAC) Filter

 - Wired Equivalency Privacy (WEP)

 - Wi-Fi Protected Access (WPA)

 - Wi-Fi Protected Access 2 (WPA2)

 - 802.11i

 - 802.1x

- Authentication Protocols

 - Password Authentication Protocol (PAP)

 - Challenge Handshake Authentication Protocol (CHAP)

 - Kerberos

- Security Implementations

 - Software Installation Patches

 - Administrator Account

 - User Account Passwords

 - Other Password Security Measures

- Firewall
- Packet Filter
- Application Gateway
- Circuit-Level Gateways
- Proxy Server
- Securing Remote Access
- Physical Security
- Security Tools
 - Netstat Utility
 - Audit Tools
 - Self-Hack Tools
 - Protocol Analyzer
 - Packet Sniffer
 - System Backups
- Laboratory Activity – Security Even Monitoring*

Chapter 17 A closer Look at the OSI Model

- History and Purpose of the OSI Model
- The OSI Layers
 - Application Layer
 - Presentation Layer
 - Session Layer
 - Transport layer
 - Network Layer
 - Data Link Layer
 - Physical Layer
- The Encapsulation Process
- The OSI Model and the Major Protocol Suites
 - TCP/IP Protocols
 - Novell IPX/SPX Protocols
 - AppleTalk
 - AppleShare IP
- Request For Comments (RFC)
- Laboratory Activity – Ethereal OSI Model Exploration*

Chapter 18 Maintaining the Network

- Monitoring the Server and Network
 - Establishing a Baseline
 - Monitoring Tools

Maintaining System Software

- Patches
- Service Packs
- Upgrades
- Software Installations

Maintaining System Hardware

- Scheduling Downtime
- Major Network Hardware Upgrades

Maintaining System Integrity

- Fault Tolerant RAID Systems
- Backup Data Methods
- Hot and Cold Spares
- Hot, Cold and Warm Sites

Maintaining Stable Electrical Power

- Electrical Surges and Spikes
- Brownouts and Blackouts
- Uninterruptible Power Supply (UPS)
- Isolation Transformers
- Generators

Protecting from Malware

- Establishing Network System User Policies
- Antivirus Software
- Malware
- Merging Networks
- Laboratory Activity – LANguard Network Security Scanner*

Chapter 19 Fundamentals of Troubleshooting the Network

Troubleshooting Procedures

1. Establish the Symptoms and Potential Causes
2. Identify the Affected Area
3. Establish What Has Changed
4. Select the Most Probable Cause
5. Implement and Action Plan and Solution Including Potential Benefits
6. Test the Result
7. Identify the Results and Effect of the Solution
8. Document the Solution and Process

Troubleshooting the Network Infrastructure

- The Windows 98 Boot Process
- The Windows NT Family Boot Process

- Dual Boot Systems
- Troubleshooting Windows NT-Based Operating Systems
- Troubleshooting the Network Infrastructure
 - Windows XP Network Diagnostic Utility
 - Network Cable Tester
 - Tone Generator and Tracer
 - Fiber-Optic Cables
 - NIC Loopback Test
 - Indicator Lights
 - Network Analyzers
 - Protocol Analyzer
 - Wireless Network Tester/Analyzer
- Troubleshooting the Server
- Troubleshooting the Most Common Network Problems
 - The User Cannot Log On to the Network/Computer
 - Loose Connections
 - The User Cannot Access a Share
 - The user Cannot Print to the Network Printer
 - The Printer is Printing Gibberish
 - The User Cannot Access the Internet
 - The User's Computer Has a Virus or Worm
- Troubleshooting with Event Viewer and System Monitor
- Troubleshooting with TCP/IP Utilities
 - Ping
 - Tracert
 - Netstat
 - Nbstat
 - ARP
 - Ipconfig
 - Nslookup

Laboratory Activity – Network Diagnostics

Chapter 20 Designing and Installing a New Network

- Needs Assessment and Design
 - Physical Network Structure
 - Security
 - Application
 - Organizational Structure
 - Fault Tolerance and Data Integrity
 - Network Design Tools

Developing a Timeline
Installation
Implementation
Documentation
Training
Specifications for Network Design
 Architectural Design Elements
 Standards Organizations
 ANSI/TIA/EIA Standards
 Network and Computer Electrical Requirements
BICSI
Laboratory Activity – Designing a Small Network

Chapter 21 Network + Certification Exam Preparation

The Network+ Certification Exam

Preparation Strategy

1. Review and Analyze the Exam Objectives
2. Match Exam Objective to Resource Material
3. Identify and Practice laboratory Activities that Match the Exam Objectives
4. Take Practice Exams
5. Review Problem Areas
6. Retake Practice Exams
7. Schedule and Take the Network + Certification Exam

Network + Certification Practice Exam

Domain 1 – Media and Topologies
Domain 2 – Protocols and Standards
Domain 3 – Network Implementation
Domain 4 – Network Support
Scoring the Exam

Chapter 22 Employment in the Field of Networking Technology

Information Technology Industry Careers

Network Support Specialist
Network Administrator
Systems Analyst
Consultant
Technical Salesperson
Web Administrator
Programmer

- Engineer
- Entrepreneur
- Career Information Sources
- General and College Education
- Certification
 - CompTIA Certifications
 - Microsoft Certifications
 - Novell Certifications
 - Cisco Certifications and Training
 - Other Certifications
- Employment
 - Job Search Ideas
 - Preparing a Resume
 - Preparing for the Interview
 - Personal Appearance at the Interview
 - Information to Bring to the Interview
 - The Job Interview
 - Testing at the Interview

Appendix A – List of Acronyms

Appendix B – Binary Math

Appendix C – Number Conversion Table

Appendix D – Table of ASCII Characters

Appendix E – Protocol Family Encapsulations

Recommended Textbook, Student Workbook, Instructor Manual, and Complete Classroom and Reference Materials (<http://www.g-w.com>)

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